

FAQ's for RFP for New Mobile and Web App

1. Whether the proposal submission is digital or physical?

Response – The proposal submission is strictly physical. The physical copy of the proposal should be duly signed by the concerned person (ref point 9.3) and should reach IDBI Capital address, as mentioned in RFP, preferably before the last date of submission to avoid any concerns.

2. What is the expectation from Digital/Web solution partner on “Trade Over Phone / Call Center Support preferably integrable with TPIN based IVR”?

Response - This is a Good to Have feature wherein the dealer system will be connected with IVR. Upon authentication of customer, the dealer will place order on customer's behalf through the application.

3. What is the criticality of having Investor exe or Dealer exe?

Response – This is a Good to Have feature. Vendor can confirm whether it will be part of the product or they are open for integration with Third Party Tools or development of the same at later stages.

4. What is expected in the point Multi Bank and Multi DP binding with UCC, upto 5 bank and 5 dp accounts?

Response - Trading APIs will allow customer to have multiple bank account mapped to its trading account. Similarly, this feature is available for DP accounts. The new mobile and web app should have the capability to display and perform required action on this feature.

5. What is Option Chain requirement?

Response - The new mobile and web app is required to have the 'Option Chain' feature wherein the customer can view the entire chain of option contracts available for the selected index/scrip.

6. Is there backend system for supporting Optionally SLBM segment?

Response - This is Good to Have feature wherein APIs are not available. Vendor will have to mention whether they have segment as a part of product or can develop this feature.

7. What is expected in SME segment trading?

Response - This is Good to Have feature wherein APIs are not available. Vendor will have to mention whether they have segment as a part of product or can develop this feature.

8. What is the support solution envisaged for Price target alerts? Are there 3rd party solutions available to support this capability?

Response - Vendor can confirm whether it will be part of the product or they are open for integration with Third Party Tools.

9. What is the criticality of having Exchange approved algos. Do you have any existing or baseline solution for supporting this capability?

Response - This is a Good to Have feature. Vendor can confirm whether it will be part of the product or they are open for integration with Third Party Tools.

10. What is the criticality of having - Back-testing and Simulation : Historical Performance Simulation and Scenario Analysis

Response - This is a Good to Have feature.

11. What is the criticality of having - Customizable widget that can detach from application and float on desktop with real time data.

Response - This is a Good to Have feature. Vendor can confirm whether it is part of product or the feasibility of developing this feature.

12. Is there a existing portal for managing research reports which can be integrated with the solution?

Response – APIs are available for Research reports. However this is Good to Have feature. Vendor can confirm whether it will be part of the product or they are open for integration with Third Party Tools for any additional features.

13. What is expected in the requirement -Tools and processes for migrating existing data to the proposed solution to ensure smooth transition?

Response - Vendor is expected to share the brief process flow of migration at the time of production movement of the new mobile and web app.

14. What is expected in implementing predictive analytics models to forecast user behaviour trends or potential issues?

Response - This is a Good to Have feature. Vendor can confirm whether it will be part of the product or they are open for integration with Third Party Tools.

15. Do you have any Market Data Provider like CMOT or Dion for additional Data Source?

Response - We have CMOT's as data provider. Vendor can provide suggestions on third party integrations for data that is not available in existing provider.

16. Do you have any SSO Platform?

Response - Currently dedicated SSO platform is not available. Vendor should have capability to integrate with a SSO Platform in the future.

17. Any technology stack preferred by IDBI Capital for Frontend and Backend Middleware?

Response - Vendor has to provide recommendations/ feasibility of the technology to be used. IDBI Capital will evaluate the technology proposed.

18. Is there a preferred containerization platform that IDBI Capital wants to consider, or is IDBI Capital open to any like RedHat Openshift or VMware Tanzu?

Response - Vendor has to provide recommendations/ feasibility of the technology to be used. IDBI Capital will evaluate the technology proposed.

19. Is IDBI Capital open to using Redis Enterprise as a cache database?

Response - Vendor has to provide recommendations/ feasibility of the technology to be used. ICMS will evaluate the technology proposed.

20. Does IDBI Capital have a preferred stack for the CI/CD pipeline, or are they open to recommendations?

Response - Vendor has to provide recommendations/ feasibility of the technology to be used. ICMS will evaluate the technology proposed.

21. Is there extension to Submission Deadline?

Response – The updates will be posted on website.

22. Whether vendor will be using the existing core trading backend API or if another API will be utilized?

Response - For Backend, existing core trading APIs will be available and for other features on front end it will be Third Party API.

23. Could you please suggest the details regarding MVP Enterprise and MVP Plus Enterprise offerings?

Response – MVP Enterprise (Minimum Viable Product Enterprise) - Under this section, vendor can provide the list of features that are part of the product or feasible features that can be developed with the help of APIs and third party integrations. This is expected to be an Enterprise version wherein there is no limit based on concurrent user logins or number of trades during the day.

MVP Plus Enterprise – Under this section, vendor can provide the list of features that are not currently offered, however they can develop at later stages.

24. What type of integrations is expected for segments like (SME/Normal segment IPO/FPO/OFS/OFB and Debentures, T bills, SGBs, 54EC bonds and BSE Star MF Demat as well as Registrar (RTA) AMC based interface with RTA/AMC 2FA. (Especially requirements, integration and APIs part)

Response - The APIs for Normal segment IPO/FPO/OFS/OFB and BSE Star MF Demat is already available. For the other segments mentioned in the query, the vendor can confirm on the capability to build the front end for processing these segments

25. Is there any leverage/ waive off for MSME registered vendors?

Response – The Earnest Money is reduced from 5 lakh to 3 lakh for MSME vendors on producing the MSME registration proof.