

Request for Quotation
(RFQ)

For procurement of Network Router and Switches

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DOCUMENT CONTROL SHEET

Name of the Company	IDBI Capital Markets & Securities Ltd	
RFQ Reference No	IT/2025-26/02	
Date of issue	April 07, 2025	
Last Date and Time for Receipt of Bids	Date	April 24, 2025
	Time	18:00 hours
Place of Submission of Bid	IDBI Capital Markets & Securities Ltd. 6 th Floor, IDBI Tower, WTC Tower, Cuff Parade Mumbai 400005, India Contact Person: Shri Prasad Chitnis	
Place of Opening of Bids	Same as above	
Address for Communication	Same as above	
Note: <ol style="list-style-type: none"> 1. This tender document is the property of IDBI Capital Markets & Securities Ltd & is not transferable. 2. If a holiday is declared on the dates mentioned above, the bids shall be received /opened on the next working day at the same time specified above. 3. This bid document has 28 pages. 		

DISCLAIMER

This Request for Proposal (RFP) document has been prepared solely for the purpose of enabling IDBI Capital to select a vendor for Supply, Installation, Commissioning and Maintaining of Manageable Switches.

The information contained in this RFP document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form/email by or on behalf of IDBI Capital, ("IDBI Capital Market and Securities Ltd.") is provided to the Bidder subject to the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP is neither an agreement nor an offer and it is only an invitation by IDBI Capital to the interested parties for submission of bids. The purpose of this RFP is to provide the Bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advices/clarifications. IDBI Capital may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP. Such change will be intimated or made accessible to all Bidders on the official website of IDBI Capital. Any information contained in this document will be superseded by any later written information on the same subject made available / accessible to all recipients by IDBI Capital. No contractual obligation whatsoever shall arise from the RFP process until a formal contract is signed and executed by duly authorized officers of the IDBI Capital with the selected Bidder.

The IDBI Capital, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant or Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage.

The IDBI Capital also accepts no liability of any nature whether resulting from negligence or otherwise, howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.

The issue of this RFP does not imply that the IDBI Capital is bound to select a Bidder or to appoint the Selected

Bidder or Concessionaire, as the case may be, for the Project and the IDBI Capital reserves the right to reject all or any of the Bidders or Bids without assigning any reason whatsoever. The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the IDBI Capital or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and the IDBI Capital shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation for submission of the Bid, regardless of the conduct or outcome of the Bidding Process. IDBI Capital reserves the right to reject any or all the responses to RFPs / Bids received in response to this RFP at any stage without assigning any reason whatsoever and without being liable for any loss/injury that Bidder might suffer due to such reason. The decision of IDBI Capital shall be final, conclusive and binding on all the parties directly or indirectly connected with the bidding process.

Bids not satisfying the procedure prescribed in the tender document will be treated as invalid and rejected summarily.

SECTION 1

1. PURPOSE

IDBI Capital Markets & Securities Limited (hereinafter referred to as IDBI Capital) intends to procure Network Routers and Switches in DC-DR at the below mentioned locations:

Sr. No.	Location	Network Router	L3 Network Switch	L2 Network Switch
1.	Netmagic – C/o NTT Global Data Centre and Cloud Infrastructure India Pvt. Ltd. (Netmagic Solutions Ltd.) IDBI Capital Market Securities Ltd, Vikroli / Mahape.	2	6	2
2.	Netmagic – C/o NTT Global Data Centre and Cloud Infrastructure India Pvt. Ltd. (Netmagic Solutions Ltd.) IDBI Capital Market Securities Ltd, Whitefields, Bangalore.	2	4	2
3.	NDR, CBD Belapur, C/o IDBI Bank, IDBI Capital Market Securities Ltd, CBD Belapur	3	2	4
4.	HO, C/o IDBI Bank, 6 th Floor, Cuff parade, Colaba.	2	2	10
5.	Mittal Court	2	0	2

IDBI Capital, reserves the right to modify the total quantities subject to a variation of +/- 50% on either side of the projected requirements.

Please refer to [Section-3](#) for details.

2. ELIGIBILITY CRITERIA/PRE-QUALIFICATION FOR BIDDERS

1. Bidders can only bid for products of OEMs with whom they have the highest level of partnership i.e. Gold/Tier-I or Silver/Tier-II.
2. The Bidder must have deployed the proposed OEM Product for a BFSI client. Deployment details to be furnished in the form of Purchase order raised by the Organization. (PO's to be submitted)
3. The proposed Network Router/Switch OEMs should feature in the latest Gartner's quadrant.
4. Bidder should have its own support offices in Mumbai Location. (Escalation/Support matrix to be provided)
5. The Bidder shall produce a self-declaration that there are - (a) no vigilance and / or court cases pending or threatened against it (b) no inquiry or investigation pending or threatened against it from any statutory regulatory and / or investigation agency and (c) The Bidder has not been blacklisted by any public sector organization in the last 5 (five)-years. {Self-Declaration on Company's letterhead signed by an authorized person.} Refer [Annexure-VI](#)

SECTION 3**3. REQUIREMENT**

IDBI Capital intends to procure the Network Router/Switch as per the technical specification and invites sealed quotations for the same.

Sr. No.	Location	Network Router	L3 Network Switch	L2 Network Switch
1.	Netmagic – C/o NTT Global Data Centre and Cloud Infrastructure India Pvt. Ltd. (Netmagic Solutions Ltd.) IDBI Capital Market Securities Ltd, Vikhroli / Mhape. (DC)	2	6	2
2.	FDR, Netmagic – C/o NTT Global Data Centre and Cloud Infrastructure India Pvt. Ltd. (Netmagic Solutions Ltd.) IDBI Capital Market Securities Ltd, Whitefields, Bangalore.	2	4	2
3.	NDR, CBD Belapur, C/o IDBI Bank, IDBI Capital Market Securities Ltd, CBD Belapur	3	2	4
4.	HO, C/o IDBI Bank, 6 th Floor, Cuff parade, Colaba.	2	2	10
5.	Mittal Court	2	0	2

4. SCOPE OF WORK

The selected bidder will be required to supply and install the Network Switches / routers at Mumbai as per the timelines and SLA levels prescribed in the RFQ. The exact location of installment will be advised at a later point of time. The bidder should have a 24 X 7 X 365 days support contact center (Mumbai Location) in order to log service calls and offer support within 4 hours. The contact center numbers should be provided to the IDBI Capital along with the escalation matrix mentioning the contact person's name, number and designation in the company.

Routing and Switching

Scope of work

1. Inspection of existing infrastructure, IP, VLAN schema, configuration of DC (Netmagic, Vikhroli / Mhape) and DR (Belapur) with the help of IDBI Capital team.
2. Read Access to the existing Core during inspection to understand the existing configuration that is to be configured on the new switches.
3. Rack mounting of devices in DC, N DR and F DR.
4. Mounting of Supervisors, Fabric modules, Fan, Power supply and modules on the devices.
5. Cables for inter connectivity for additional devices to be provided by vendor including power cables.
6. Updating to latest and stable Firmware/IOS available/VAPT of the procured devices on half yearly basis.
7. Enabling all the licenses on the procured devices.
8. Security Best practice features like Port security, secure passwords, System Banners, Switch console, VTY access, secure unused ports, and Secure SNMP access if required, secure use of CDP or LLDP & STP configuration as per IDBI Capital requirement will be considered.
9. Understanding IP/VLAN configuration to configure Core switch
10. Configuration of Policies, QoS, and Policy based routing on the switches as per customer requirement for specific application.
11. Configuration of Core switches with architecture and layer 3-enterprise license and additional features as per customer's infrastructure requirement post inspection.
12. Replacement of Core Device in the allotted down time as per the derived timeline of the project in consultation of vendor Project manager.
13. Configuration of Static, dynamic routes.
14. The configuration changes which are suited for our environment like active-active in P2P

links, active-active in Internet links, VLAN etc. all should come under this SOW.

16. All Plan of action with configuration documents (HLD/LLD) should be provided before to start implementation.
17. Training (L2/L3) should be provided to internal network team for at least 5 members.
18. After go live vendor should provide a KT and related documents to internal team.
19. The successful Bidder will offer onsite comprehensive warranty for the hardware and software against defects arising out of faulty design, materials and workmanship for a period as mentioned in Warranty section.
20. The bidders should submit the escalation matrix for delivery & installation, for support services (contact persons details & e-mail ids) along with the acknowledgement of LOI / P.O.
21. Network Documents: The bidder should provide below mentioned documents in coordination with OEM.
 - A) Detailed Project Plan
 - B) Mutual Network requirement document.
 - C) High level & low level design document.
 - D) Network equipment post documents (DC,DR).
 - E) Network device configuration documents.
 - F) Detailed network logical and physical topology diagram with IP Addressing, routing and switching strategy.
 - G) Standard Operation Procedure documents (SOP).
 - H) Hand over document
22. Asset tagging to be done on the new network equipment. Same will be provided by IDBI Capital.
23. The bidder should have back to back arrangement of advance services with OEM (Original Equipment Manufacturer) for the successful design, implementation of the Network Infrastructure and technical support.

5. PRODUCT TECHNICAL SPECIFICATIONS

	Compliance (Yes / No)
Technical Specification for Router 11 Nos, DC-DR switches 14 Nos, L2 switches 20 Nos. Feature Set Solution Requirement	
The Router should support non-blocking Layer 2 switching and Layer 3 routing	
DC-DR Switch should support the complete STACK of IPv4 and IPv6 services.	
The Switch used have the capability to function in line rate for all ports	
Hardware and Interface Requirement	
Router should have the following interfaces:	
DC Router: (8 WAN + 2 LAN) - 1gig Copper NDR Router: (6 WAN + 2 LAN) - 1gig Copper FDR Router: (8 WAN + 2 LAN) - 1gig Copper HO Router: (6 WAN + 2 LAN) - 1gig Copper Mittal Court: (4 WAN + 2 LAN) - 1gig Copper All routers should support (Multicast, Routing Protocols like OSPF, Dual Power and FAN)	
Switch should have the following interfaces:	
14 number of DC-DR L3 switches: 48 ports of 10 gig copper. Uplink dual fiber connectivity up to 40 gig. L3 Capability.	
20 number of L2 switches: 48 ports of 1 gig copper. Minimum 48 ports support 100Mb/1G/10G Base-T ports.	
Router/Switch should have console port for local management & management interface for Out of band management	
Router and DC-FDR Switches should be provided with dual power supply	

Performance Requirement	
Switch should support minimum 32 VRF instances with route leaking functionality	

Switch should support min 500k IPv4 LPM routes	
Switch should support min 4k multicast routes	
Network Virtualization Features	
Switch should support Network Virtualization using Virtual Over Lay Network using VXLAN (RFC 7348)	

Layer 2 Features	
Spanning Tree Protocol (IEEE 802.1D, 802.1W, 802.1S)	
Switch should support VLAN Trunking (802.1q)	
Switch should support minimum 64K no. of MAC addresses	
Switch should support VLAN tagging (IEEE 802.1q)	
Switch should support IEEE Link Aggregation and Ethernet Bonding functionality (IEEE 802.3ad) to group multiple ports for redundancy	
Switch should support Link Layer Discovery Protocol as per IEEE 802.1AB for finding media level failures	
DC-DR 12 switches should support DATA as well as power stack	
Layer 3 Features	
Should support static and dynamic routing	
Should support VRF functionality from day 1	
Should provide multicast traffic reachable using:	
PIM-SM (RFC 4601)	
PIM-SSM /PIM-DM(RFC 3569)	
Support Multicast Source Discovery Protocol (MSDP)	

GMP v1, v2 and v3	
All relevant licenses for all the above features and scale should be quoted along with switch	
Quality of Service	
Switch system should support 802.1P classification and marking of packets:	
CoS (Class of Service)	
DSCP (Differentiated Services Code Point)	
Switch should support for different type of QoS features for real time traffic differential treatment using	
Weighted Random Early Detection/ Deficit Weighted Round Robin (DWRR)	
Strict Priority Queuing	
Switch should support to trust the QoS marking/priority settings of the endpoints as per the defined policy	
Security	
Switch should support ACL from unnecessary traffic by control plane service.	
Switch should support for external database for AAA using:	
TACACS+	
RADIUS	
Switch should support for Role Based access control (RBAC) or Restricts access to critical configuration commands.	
Switch should support Spanning tree BPDU protection or BPDU tunneling	
Manageability	
Switch should support for sending logs to multiple centralised syslog server for monitoring and audit trail	

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Switch should provide remote login for administration using:	
a. Telnet / SSH	
b. SSHv2	
Switch should support local and remote port mirroring	
Switch should support for management and monitoring status using different type of Industry standard NMS using:	
a. SNMP v1 and v2c, SNMP v3 with Encryption	
Switch should provide different privilege for login in to the system for monitoring and management	
All relevant licenses for all the above features and scale should be quoted along with switch	
Switch and optics should be from the same OEM	

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SECTION - 4

6. ELIGIBILITY CRITERIA

Sr.	Description	Document Required	Yes/No
1	The vendor/bidder must be Gold/Tier-1 or Silver/Tier-2 partner of the OEM for the proposed product.	OEM Gold/Tier-1 or Silver/Tier-2 declaration from OEM.	
2	The vendor/bidder must have implemented the proposed OEM product in a BFSI environment.	Implementation details to be furnished for two deployments. PO to be submitted	
3	The vendor/bidder must have its own support offices in Mumbai location.	Support/ Escalation matrix documents to be provided	
4	The vendor/bidder must not be blacklisted by any BFSI during the last three years.	Self-Declaration to be provided – on Company Letter head	
5	The proposed Network Switches OEMs should feature in the latest Gartner's Magic Quadrant under the "Leaders" or "Challengers" quadrant for year 2020-21	Supporting documents to be furnished.	
6	Authorization for signing of RFQ Document	Certified true copy of Board Resolution authorizing the signatory to sign all documents in respect of RFQ including the commercial bid to be provided.	
7	Gartner's report 2023-24	Supporting documents for current year.	
8	List of Existing clients	Supporting documents to be furnished	
9	Company's Net worth Certificate	Supporting documents to be furnished	
10	Company Net worth Amount	Supporting documents to be furnished	
11	Self-declaration Certificate	Supporting documents to be	

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		furnished	
12	Date of Incorporation	Supporting documents to be furnished	
13	Employee strength	Supporting documents to be furnished	

7. PRICES

6. The price quoted should be in Indian Rupees (INR) Only.
7. The amounts mentioned in bid should be exclusive of GST.
8. Octroi / Local Body Tax (LBT), as applicable, will be payable at actuals, on production of original receipts, which should be in the name of IDBI Capital.
9. All other Levies, Duties, Charges, freight, insurance, packing, loading and unloading etc should be included in the bid price.

8. DELIVERY TERMS AND CONDITION

10. Delivery Location & Time
11. The Delivery shall be at one of the IDBI Capital locations within MMR within two – three Weeks from the date of placement of order.
12. Penalty for Default in Delivery
 If the vendor does not deliver the entire hardware & software as per the above delivery schedule, IDBI Capital may impose a penalty of 0.5% of the total value of the order for each week's delay subject to maximum of 10% of the contract value. In case the delay exceeds two weeks, IDBI Capital reserves the right to cancel the order unconditionally.
13. Installation
 Installation will be deemed to be complete when all the Network Switches & Routers as per technical specifications along with the accessories/software necessary to make the hardware functional are duly installed and commissioned.
14. Documentation and Manuals
 One set of manuals for hardware supplied with each Network Switches & Routers
15. Acceptance Test
 IDBI Capital and/or an outside agency nominated by IDBI Capital will conduct an acceptance test on the hardware within a period of six weeks from the date of completion of installation and commissioning of hardware by the vendor. Acceptance test shall comprise of tests to verify conformity of technical requirements/specifications and performance. In case IDBI Capital is not satisfied with the above then, the vendor will upgrade /replace them with appropriate model. The exact details of acceptance test will be mutually decided after the installation of hardware.
16. Warranty

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The vendor will warrant the equipment's /components against defects arising out of faulty design, materials and workmanship for a period of **36 months support on 24 X 7 basis from the date of acceptance of entire hardware.** Defective equipment shall be replaced by the vendor at his own cost, including the cost of transport, if any.

9. PENALTY DURING WARRANTY PERIOD

17. Any component in the Network Switches & Routers that are reported to be down on a given date should be replaced (RMA) by substitute (of equivalent or higher configuration) within 72 hours for Mumbai Location, the reporting will be through a telephonic message or any other mode as IDBI Capital may decide.
18. IDBI Capital reserves the right to levy/waive off penalty considering various circumstances at that point in time.
19. The Bidder shall execute and furnish to IDBI Capital, a deed of indemnity in favor of the IDBI Capital in a form and manner as specified by IDBI Capital, indemnifying the IDBI Capital, its directors, employees, agents and representatives from and against any costs, loss, damages, expense, claims, litigations, suits, actions, judgments, and or otherwise including but not limited to those from third parties or liabilities of any kind howsoever suffered, arising out of or incurred inter alia during and after the Contract period including but not limited to third-party claims due to infringement of patent, trademark, Intellectual Property Rights, copy-rights or industrial drawings and designs arising from use of the services or any part thereof and/or otherwise. The Bidder shall provide an Undertaking as stipulated in [Annexure III](#) .

10. TRAINING SERVICES

The Vendor/Bidder shall provide training at Belapur / IDBI Tower or at a Mumbai MMR location to the personnel identified by IDBI Capital on functional, operational and reporting aspects of the entire Network Switches & Routers Appliances.

Training deliverables shall be

- i. User Training Plan
- ii. Training Material in English

11. SERVICE LEVEL EXPECTATIONS (SLA)

- i. During the AMC period the following service levels are expected to be maintained by the Vendor/Bidder.
- ii. Breach of Service levels consistently on part of the Vendor/Bidder may lead to invocation of Clause for "Termination for Default"
- iii. 99.99% uptime is expected for all devices and would be calculated on a quarterly basis.
- iv. Any problems/Issues /Defects in Network Switches & Routers, Enhancement requests reported to the Vendor/Bidder should be categorized based on severity as follows:
 - a. Issue resolution / Onsite Visits within 2 hrs for level 0 issues
 - b. Issue resolution / Onsite Visits within 4 hrs for level 1 issues
 - c. Issue resolution / Onsite Visits within 8 hrs for level 2 issues
 - d. Issue resolution / Onsite Visits within 24hrs for level 3 issues
 - e. Onsite TAC and RMA Support
 - f. Annual Network Switches & Routers Rule Base Review (Audit)

Level 0: This level of criticality will arise when more than 100 users are affected and / or more than 2

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Locations / applications are affected.

Level 1: This level of criticality will arise when more than 50 but less than 100 users are affected and 2 / or less than 2 Locations / applications are affected.

Level 2: This level of criticality will arise when more than 10 but less than 50 users are affected and / or 1 Location is affected.

Level 3: This level of criticality will arise when less than 10 users are affected.

System Maintenance & Support services will include the following activities.

- a. 24 x 7 online support
- b. Onsite Patch update and major / minor software version upgrade
- c. Onsite training to be provided to key users
- d. The product offered should not be End of Life or End of Support for at least five years after the delivery.

For RMA (Return Material Authorization) the turnaround time expected is as below

RMA Support should be valid for 24x7x365 with a response time of 4 hours.

12. GENERAL TERMS AND CONDITIONS

20. The validity of the quote should be for a minimum of 3 month (90 Days) from the date of last date of submission of bids.
21. IDBI Capital would place an order for the network switches and routers as per their requirement during the aforesaid 3 months period.
22. IDBI Capital reserves the right to re-issue / re-commence the entire bid process in case of any anomaly, irregularity or discrepancy in regard thereof. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.
23. Decision as to any arithmetical error manifest or otherwise in the response to Bid Document shall be decided at the sole discretion of IDBI Capital and the same shall be binding on the Bidder. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.
24. IDBI Capital reserves the right to accept or reject in part or full any or all the proposals without assigning any reason whatsoever. Any decision of IDBI Capital in this regard shall be final, conclusive and binding on the Bidder.
25. Response to our invitations that are incomplete or not received in the prescribed format will be outright rejected.
26. The Non-Disclosure Agreement ([Annexure V](#)) would be signed at Mumbai within 15 days of receipt of notification of award of contract.
27. Payment of stamp duty would be as per laws applicable in the State of Maharashtra.
28. The Bidder shall bear all costs and expenses for the execution, stamp duty and submission of the contract and agreements. IDBI Capital shall not be responsible or liable for reimbursing / compensating these costs and expenses.

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ANNEXURE: CONTENTS OF TECHNICAL BID

Sr. No.	Contents of Technical Bid	Yes / No
1.	Technical Bid - Annexure I	
2.	Proforma Commercial Bid. Annexure II	
3.	Undertaking – Annexure III	
4.	Unconditional Acceptance of RFQ terms – Annexure IV	
5.	Non-Disclosure Agreement - Annexure V	
6.	Self-Declaration Certificate - Annexure VI	
6	Contact Centre Details with Escalation Matrix (Name, Contact No's and email ids)	

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1. ANNEXURE I - TECHNICAL BID FORMAT

(To be submitted on the bidder's letterhead)

Date:

To,

SVP – IT,

IDBI Capital Markets & Securities Ltd.,

6th Floor, IDBI Tower, World Trade Centre,

Cuffe Parade, Mumbai 400 005,

Pls Ref. SECTION 3 - sub clause - 3

Authorized Signatory:

Name and designation:

Company Seal:

Date:

Place

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2. ANNEXURE - II: COMMERCIAL BID FORMAT

(To be submitted on the bidders letterhead)

Date:

To,

SVP

IDBI Capital Markets & Securities Ltd.,

6th Floor, IDBI TOWER, World Trade Centre,

Cuffe Parade, Mumbai 400 005,

Network Switches & Routers Appliances – TCO Form				
Sr. No.	Cost Head	Qty	Unit Price	Total (INR)
1	Routers with 3 year warranty	11		
2	L2 switches with 3 year warranty	20		
3	L3 switches with 3 year warranty	14		
3	Cost for one time Implementation, configuration of all above devices + One year Support			
4	Vendor Support Year 2			
5	Vendor Support Year 3			
A	Total Cost of material (1 + 2 +3 + 4 + 5)			
6	OEM Support year 4			
7	OEM Support year 5			
8	Vendor Support Year 4			
9	Vendor Support Year 5			
B	Total Cost extended support for year 4 & 5(6+7+8+9)			

Terms & Conditions:

1. The amounts mentioned in bid should be exclusive of Sales tax / VAT / Service tax / GST as applicable.
2. All other Taxes, Levies, Duties, Charges, freight, insurance, packing, loading and unloading etc should be included in the bid price.
3. The price shall be valid for 3 months.

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4. The delivery will be within 3 to 4 week from the date of Purchase Order (PO).
5. Delivery within Mumbai MR & Bangalore.

We unconditionally accept to abide by all the terms and conditions of this Invitation for Quotes issued by IDBI Capital.

Authorized Signatory:

Name and designation:

Company Seal:

Date:

Place

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3. ANNEXURE - III: UNDERTAKING.

To,
SVP
IDBI Capital Markets & Securities Ltd.,
6th Floor, IDBI Tower, World Trade Centre,
Cuffe Parade, Mumbai 400 005,

Ref: RFQ for procurement of Network Switches & Routers

We, _____ (name and designation) on behalf of _____ having its registered office at _____ have submitted a bid proposal document to **IDBI Capital Markets & Securities Ltd.** (hereinafter referred to as IDBI Capital) for "**Procurement of Network Switches & Routers**" in response to the Request for Quotation (RFQ) issued by IDBI Capital.

We hereby undertake and declare that

- a) We are duly authorized to submit this undertaking.
- b) We have read and understood the Request for Quotation (RFQ) document – "**Procurement of Network Switches & Routers**" as obtained from IDBI Capital.
- c) We do not have any other business relationship with IDBI Capital including its Directors and officers nor have any conflict of interest. We shall on occurrence of any such event immediately inform the concerned authorities of the same.
- d) We have submitted our bid proposals in compliance with the specific requirements as mentioned in the RFQ document.
- e) We have provided all necessary information and details as required by IDBI Capital and shall provide any additional information that may be required by IDBI Capital from time to time.
- f) All the documents and information therein are true and accurate and nothing has been concealed or tampered with in the said documents.
- g) We possess the relevant experience in the activity as proposed to be awarded by way of the RFQ document.
- h) We are aware of the fact that furnishing of any false or misleading information or document shall make us liable for punitive action.
- i) No inquiries or investigations have been threatened, commenced or pending against us by any statutory or regulatory or investigative agencies or lending institutions.
- J) Neither the company nor any of its employees/directors have been barred from providing such services by the issuing authority or any other competent institution nor are we blacklisted

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restrained at any time by the Central/ or any of the State Governments in India /any Public sector organization in the last 5 years. No vigilance and / or court cases are pending against us.

- k) We were never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to IDBI Capital.

Yours faithfully,

Signature

Name and designation

(Company Seal)

Date:

Place:

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4. ANNEXURE IV: UNCONDITIONAL ACCEPTANCE OF RFQ TERMS

(To be submitted on the bidders letter head)

Date:

To,

SVP

IDBI Capital Markets & Securities Ltd.,

6th Floor, IDBI TOWER, World Trade Centre,

Cuffe Parade, Mumbai 400 005,

Ref: RFQ for procurement of Network Switches & Routers

This is to confirm that we unconditionally accept all the terms and conditions as mentioned in the said RFQ floated by IDBI Capital Markets & Securities Ltd.

Signature

Name of Authorized Signatory

Designation

Seal/Stamp of the Vendor

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5. ANNEXURE V: NON DISCLOSURE AGREEMENT.

(To be submitted by successful Vendor)

NON-DISCLOSURE AGREEMENT

This agreement, made on this ___th day of _____, 2025 Between **IDBI Capital Markets & Securities Ltd.** (herein after referred as IDBI Capital), a Company incorporated in India and having its registered office at 6th Floor, IDBI TOWER, World Trade Centre, Cuffe Parade, Mumbai 400 005, (hereinafter referred to as IDBI Capital) and _____, a Company incorporated in India and having its registered office at _____ (hereinafter referred to as Bidder)

WHEREAS IDBI Capital has floated a Request for Quotes calling for Quotes from Prospective Bidders for Procurement of Network Switches & Routers at **IDBI Capital Markets & Securities Ltd.**, 6th Floor, IDBI TOWER, World Trade Centre, Cuffe Parade, Mumbai 400 005 or one of its MMR locations.

AND WHEREAS the Bidder has submitted its Bid for the above Assignment. During the course of Assignment, it is anticipated that the Bidder may be privy to some of IDBI Capital's or its affiliate's/subsidiaries/client's trade secrets or confidential or proprietary information hereinafter collectively referred to as the confidential information;

WHEREAS the Bidder agrees to protect IDBI Capital against unauthorized disclosure and/or use of the Confidential Information and Bidder under the following terms and conditions;

NOW THEREFORE, in consideration of their mutual promises and intending to be legally bound, the parties have reached an agreement having the following terms:

1. Confidential Information: "Confidential Information" as used in this Agreement means any and all information, of IDBI Capital including but not limited to business plans, technical data or know-how, including without limitation any of the foregoing relating to research and development, product plans, products, services, customers, markets, software, inventions, processes, designs, drawings, engineering, hardware configurations, marketing or finances in any form including Word documents, Excel Spreadsheets, Power Point Presentations and pictures, either as printed hard copies or electronic softcopies that the Bidder may receive in the course of the Assignment.

2. Disclosure of Confidential Information: The Bidder shall hold in confidence, and shall not disclose the Confidential Information to any person and shall not use or exploit such Information for its own benefit or the benefit of another. The Bidder will promptly notify IDBI Capital, if the Bidder obtains actual knowledge of any unauthorized use or disclosure of any Confidential Information.

3. Limitation on Obligations: The obligations of the Bidder specified in Section 2 above shall not apply, and the Bidder shall have no further obligations, with respect to any Confidential Information to the extent that such Confidential Information:

(a) is generally known to the public at the time of disclosure through no wrongful act on the part of the Bidder;

(b) is in the Bidder's possession at the time of disclosure otherwise than as a result of Bidder's breach of any legal obligation;

(c) Becomes known to the Bidder through disclosure by sources other than IDBI Capital having the legal right to disclose such Confidential Information;

(d) Is independently developed by the Bidder without reference to or reliance upon the Confidential

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Information; or

(e) Is required to be disclosed by the Bidder to comply with applicable laws or governmental regulations, provided that the Bidder provides prior written notice of such disclosure to IDBI Capital so that IDBI Capital may obtain an appropriate protective order. If failing the entry of a protective order the Bidder is, in the opinion of its counsel, compelled to disclose Confidential Information then the Bidder may disclose that portion of the Confidential Information that its counsel advises that it is compelled to disclose and will upon the request and at the expense of IDBI Capital, cooperate with IDBI Capital in its efforts to obtain a protective Order or other reliable assurance that confidential treatment will be accorded to that portion of the confidential information that is being disclosed.

4. Ownership of Confidential Information: The Bidder agrees that IDBI Capital is and shall remain the exclusive owner of Confidential Information and all patent, copyright, trade secret, trademark and other intellectual property rights therein. No license or conveyance of any such rights to the Bidder is granted or implied under this Agreement.

5. Return of Documents: The Bidder shall, upon the request of IDBI Capital, return to IDBI Capital all confidential information and shall destroy or erase Confidential Information contained in any materials and documentation or recorded in any memory device. Within thirty (30) days of the placing of the request in writing by IDBI Capital, the Bidder shall certify in writing to IDBI Capital that it has fully complied with its obligations under this Clause.

6. Force Majeure: Neither party shall be considered in breach of this Agreement or in default of its obligations hereunder if it fails to perform or observe any or all of the terms of this Agreement resulting directly or indirectly from causes beyond the reasonable control of such party, such as but not limited to, acts of God, Civil or military authority, acts of the public enemy, war, riots, civil disturbances, insurrections, accidents, explosions, fires, earthquakes, floods, transportation embargoes, epidemics, acts of government, its agencies or officers, or any other legitimate cause beyond the control of the parties, provided the party whose performance is affected or is likely to get effected thereby, shall within reasonable time notify the other party of the occurrence of such cause.

7. Miscellaneous:

- (a) This Agreement shall not be modified, changed or discharged, in whole or in part, except by an agreement in writing signed by both parties.
- (b) This Agreement will be binding upon and inure to the benefit of the parties hereto and their respective heirs, successors and assigns. Any failure or delay in enforcing any provision of this Agreement shall not constitute a waiver of such provision.
- (c) This Agreement shall be construed and interpreted in accordance with the laws of India and shall be subject to exclusive jurisdiction of the courts of Mumbai.
- (d) The provisions of this agreement shall survive for a period of one year from the date of this agreement.
- (e) The Bidder acknowledges that IDBI Capital would be irreparably injured by breach of this Agreement by the Bidder or the Bidder's representatives/employees and that monetary damages may not be a sufficient remedy for unauthorized disclosure or use of Confidential Information and that IDBI Capital shall be entitled, without waiving any other rights or remedies, to equitable relief, including injunctive relief and specific performance, in the event of any breach of the provisions of this Agreement.
- (f) The Bidder agrees and acknowledges that they shall be liable to and shall indemnify IDBI Capital for any loss / damages/ costs incurred to IDBI Capital of whatsoever nature due to breach of

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confidentiality obligations set out herein.

- (g) All disputes arising out in connection of this Confidentiality Agreement shall be settled through arbitration in accordance with the arbitration proceeding as per Indian Arbitration and Conciliation Act, 1996. The place of arbitration shall be Mumbai. The dispute shall be referred to a Sole Arbitrator who shall be a neutral and suitably qualified third party mutually agreed upon by the parties to the dispute, failing which each party shall appoint one arbitrator each and the two arbitrators shall appoint the third or the presiding arbitrator. The arbitration proceeding shall be conducted and the award shall be rendered in English Language. The award rendered by the arbitrator or arbitrators shall be final, conclusive and Binding on all the parties to this agreement and shall be subject to enforcement in any court of competent jurisdiction. Each party shall bear the cost of preparing and representing its case, and cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties, unless the award otherwise provides. The Arbitral Award shall be final and binding on the Parties.

EXECUTED as a sealed instrument as of the day and year first set forth above.

Signed for and on behalf of)

IDBI Capital Markets & Securities Ltd.

By _____)

Designation _____)

Signed for and on behalf of)

_____)

By _____)

Designation _____)

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6. ANNEXURE - VI: SELF-DECLARATION CERTIFICATE

(Undertaking to be submitted on Bidder Company's Letter Head)

To,

SVP

IDBI Capital Markets & Securities Ltd.,

6th Floor, IDBI TOWER, World Trade Centre,

Cuffe Parade, Mumbai 400 005,

RFP for procurement of Network Switches & Routers Devices

We, [_____] (name and designation) on behalf of [_____] having its registered office at [_____] have submitted a Bid proposal to IDBI Capital for [_____] in response to the Request for Proposal (RFP) dated issued* [_____] by _____ IDBI Capital.

We are duly authorized persons to submit this undertaking

We have read and understood the aforesaid RFP and we hereby convey our absolute and unconditional acceptance to the aforesaid RFP.

We do not have any business relationship with IDBI Capital including its directors and officers which may result in any conflict of interest between us and IDBI Capital. We shall on occurrence of any such event immediately inform the concerned authorities of the same

We have submitted our Bid in compliance with the specific requirements as mentioned in this RFP.

We have provided with all necessary information and details as required by IDBI Capital and shall provide with such additional information's may be required by IDBI Capital from time to time.

Neither we nor any of our employee/director has been barred from providing the Services nor are we in negative list/blacklisted by any public sector banks, statutory or regulatory or investigative agencies in India or abroad in the last 5 years.

There are no vigilance and / or court cases pending against us/company and no inquiry or investigation pending against us from any statutory regulatory and / or investigation agency.

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All the information furnished here in and as per the document submitted is true and accurate and nothing has been concealed or tampered with. We have gone through all the conditions of Bid and are aware that we would be liable to any punitive action in case of furnishing of false information / documents.

We also undertake that, we were/are never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to IDBI Capital.

It is further certified that we have not modified or deleted any text/matter in this RFP.

Dated this _____ day of _____ 2025.

Signature
(Company Seal)

In the capacity of

Duly authorized to sign bids for and on behalf of: